



TRAILER RENTAL AND PROPERTY SERVICES AGREEMENT

Customer Acknowledgment + Terms and Conditions

This Agreement applies to trailer rental, delivery, pickup, hauling, recurring service, commercial service, and any other property-related service specifically described in an Iron Sage quote, estimate, invoice, work order, email confirmation, or written change order (each, a "Service Record").

CUSTOMER AND SERVICE REFERENCE

CUSTOMER / COMPANY LEGAL NAME _____	EMAIL ADDRESS _____
SERVICE ADDRESS / DELIVERY LOCATION _____	QUOTE / INVOICE / WORK ORDER NUMBER _____
SERVICE DATE OR RENTAL START DATE _____	SERVICE TYPE ☐ Trailer Rental / Hauling ☐ Recurring / Commercial ☐ Other

CUSTOMER ACKNOWLEDGMENT

By signing below, Customer confirms that Customer has received, read, and agrees to this Agreement and the applicable Service Record. Customer specifically understands that:

- Iron Sage does not load the trailer or provide manual labor unless the Service Record expressly says otherwise.
- Only approved materials may be loaded; hazardous, liquid, hot, explosive, medical, asbestos-containing, illegal, and other prohibited materials are not allowed.
- Volume and weight limits both apply. Materials must remain below the top rail and be safely distributed.
- Customer may be charged for extra time, excess weight, package upgrades, special items, damage, prohibited materials, failed access, return trips, or other documented charges allowed by this Agreement.
- Customer is responsible for lawful access, placement authorization, site conditions, loading, and persons permitted near the trailer or equipment.

SIGNATURE AND ACCEPTANCE

PRINTED NAME _____	COMPANY / TITLE (IF APPLICABLE) _____
CUSTOMER SIGNATURE _____	DATE _____

Electronic acceptance: A typed name, electronic signature, or signature-platform audit trail is intended to have the same effect as a handwritten signature. Customer may request a paper copy.

Iron Sage acceptance. This Agreement becomes effective when Customer signs or electronically accepts it and Iron Sage confirms the Service Record, accepts payment, delivers equipment, or begins performance.



TERMS AND CONDITIONS

These terms apply to residential, commercial, contractor, property-management, one-time, recurring, and other approved services.

1. Scope and Incorporated Service Records

This Agreement governs all Services Iron Sage provides to Customer. The applicable quote, estimate, invoice, work order, email confirmation, recurring schedule, or written change order is incorporated into this Agreement. If a Service Record conflicts with these Terms, the Service Record controls only for the specific conflicting item. Iron Sage is not obligated to perform any service that is not specifically accepted in writing.

2. Customer Authority and Information

Customer represents that all information provided is accurate and that Customer has authority to authorize the Services and trailer placement. A person signing for a business, property owner, landlord, contractor, estate, association, or other organization represents that the signer is authorized to bind that party. Customer must promptly report changes to access, materials, timing, site conditions, or scope.

3. Scheduling, Access, Placement, and Permissions

Delivery and pickup windows are estimates and may change because of traffic, weather, equipment, disposal-facility conditions, emergencies, or other circumstances outside Iron Sage's reasonable control. Customer must provide legal, clear, and safe access, adequate turning room and overhead clearance, and accurate placement instructions. Customer is responsible for owner, landlord, HOA, municipal, parking, street, and permit approvals. Iron Sage may choose a safer placement or refuse or delay service when conditions are unsafe.

4. Site Conditions and Property Risk

Customer is responsible for identifying and protecting underground utilities, irrigation, septic components, weak pavement, pavers, curbs, landscaping, walls, trees, low branches, wires, roofs, and other property features. Heavy vehicles and loaded trailers may mark, crack, rut, scrape, stain, or otherwise affect surfaces. Iron Sage will use reasonable care but is not responsible for damage caused by hidden defects, weak surfaces, inaccurate instructions, undisclosed conditions, Customer loading, or third-party conduct, except to the extent caused by Iron Sage's gross negligence or willful misconduct.

5. Customer Loading and Equipment Use

Unless expressly included in the Service Record, Customer is solely responsible for loading. Customer must load evenly, keep materials stable and below the top rail, prevent protrusion beyond the sides or rear, and follow Iron Sage instructions. Customer may not tow, move, relocate, jack, alter, repair, disable, climb on, or operate the trailer or equipment, or allow another person to do so. Children and unauthorized persons must be kept away.

6. Allowed, Restricted, and Prohibited Materials

Only materials approved by Iron Sage may be loaded. Prohibited materials include hazardous or toxic waste; paint, solvents, fuel, oil, chemicals, pesticides, liquids, batteries, propane or compressed-gas cylinders; asbestos-containing material; medical or biological waste; explosives, ammunition, fireworks, hot ashes, burning material, radioactive material, sewage, and illegal material. Dirt, rock, concrete, brick, tile, roofing shingles, wet debris, plaster, sand, soil, refrigerators, air conditioners, tires, mattresses, appliances, electronics, and other dense, bulky, or special items require advance written approval and may require lower fill limits or extra charges.

7. Volume, Weight, Inspection, and Unsafe Loads

Both volume and weight limits apply, and the first limit reached controls. Manufacturer payload, GVWR, axle and tire ratings, disposal-facility rules, and Iron Sage's safety judgment control. Scale tickets, photographs, measured volume, and reasonable inspection may determine final charges. Iron Sage may refuse pickup of an overloaded, unbalanced, leaking, protruding, prohibited, contaminated, or unsafe load. Customer must correct the condition and is responsible for resulting extra time, return trips, labor, sorting, unloading, cleanup, disposal, towing, or other costs.

8. Rental Period, Extensions, and Recurring Service

The rental period and included time are shown in the Service Record. Extensions require approval and are subject to availability. Unless otherwise stated, additional time is \$100 per calendar day. Customer remains responsible for the trailer and contents until pickup is completed. For recurring, weekly, commercial, contractor, or property-management service, each scheduled delivery, exchange, pickup, or service confirmation is a separate Service Record under these Terms.

9. Pricing and Additional Charges

Customer agrees to pay the quoted price and all applicable taxes, fees, and authorized charges. Quotes rely on information Customer provides. Changes in location, access, timing, materials, volume, weight, disposal costs, special items, labor, or scope may change the final price. Additional charges may include extra time, excess weight, a higher volume package, distance, special items, prohibited-material handling, sorting, cleanup, failed delivery or pickup, return trips, damage, loss, theft, towing, impound, governmental charges, and disposal-facility surcharges.

10. Payment Authorization



Payment is due as stated in the Service Record. Iron Sage may require prepayment, a deposit, a card authorization, or a valid payment method before scheduling or delivery. Customer authorizes Iron Sage and its payment processor to charge the payment method provided for amounts due under this Agreement, including documented additional charges. Customer should contact Iron Sage promptly regarding a disputed charge so the parties can investigate.

11. Cancellation, Rescheduling, and Failed Service

Any cancellation or rescheduling policy in the Service Record controls. If none is stated, cancellation at least 24 hours before the delivery window has no fee; cancellation within 24 hours may be charged \$75; and if Iron Sage is en route, arrives, or cannot complete service because of blocked access, unsafe conditions, inaccurate instructions, lack of permission, or another Customer-caused issue, Customer may be charged the greater of \$100 or documented mobilization and return-trip costs. Iron Sage may reschedule for weather, emergencies, equipment failure, disposal-facility closure, or other circumstances outside reasonable control.

12. Trailer Care, Loss, Damage, and Incidents

Customer must use reasonable care and immediately report damage, theft, vandalism, fire, collision, impound, hazardous exposure, or other incident. Customer is responsible for loss or damage caused by Customer, Customer's materials, guests, workers, contractors, tenants, agents, animals, or unauthorized persons, excluding ordinary wear and damage caused by Iron Sage's gross negligence or willful misconduct. The trailer may not be used for occupancy, transporting people or animals, fires, chemical storage, illegal activity, or any unapproved purpose.

13. Photographs and Records

Iron Sage may inspect and photograph the trailer, load, access route, placement area, property conditions, and materials before, during, and after service for safety, documentation, billing, and dispute resolution. Iron Sage will not use identifiable property photographs for public marketing without separate permission. Customer may request copies of relevant scale tickets, invoices, photographs, and the signed Agreement.

14. Compliance, Refusal, and Customer Responsibility

Customer must comply with applicable law, permits, property rules, disposal-facility rules, and Iron Sage instructions. Iron Sage may refuse or suspend service involving unsafe, illegal, misrepresented, rejected, or prohibited materials or conditions. Customer is responsible for cleanup, remediation, testing, professional handling, penalties, governmental action, and costs arising from Customer's prohibited, contaminated, or misrepresented materials.

15. Other Services and Changes

Iron Sage may provide services other than trailer rental when specifically described in a Service Record or written change order accepted by Customer. Services may include lawful transport, removal, coordination, site support, or related property services within Iron Sage's capabilities. Material changes to price or scope must be documented by email, text, invoice approval, electronic acceptance, or signed change order. Oral changes are not binding.

16. Indemnification and Liability Limits

To the fullest extent permitted by law, Customer will defend, indemnify, and hold harmless Iron Sage and its owners, workers, contractors, and service providers from third-party claims, fines, cleanup costs, losses, and reasonable expenses arising from Customer's materials, loading, site conditions, access instructions, lack of authority or permits, prohibited materials, misuse, or breach of this Agreement, except to the extent caused by Iron Sage's gross negligence, willful misconduct, or liability that cannot lawfully be shifted. Neither party is liable to the other for lost profits, lost business, loss of use, or other indirect, special, incidental, exemplary, or consequential damages. Except for amounts owed by Customer, Customer's indemnity obligations, damage to Iron Sage property, or liability that cannot legally be limited, Iron Sage's aggregate liability for a Service Record will not exceed the amount Customer paid or owes for that Service Record.

17. No Guarantee; Delays and Force Majeure

Iron Sage will perform Services in a commercially reasonable manner but does not guarantee a particular project result, completion time, disposal-facility acceptance, or total final cost beyond an expressly fixed written price. Neither party is responsible for delay or failure caused by severe weather, wildfire, road closure, government action, disposal-facility closure, labor interruption, accident, equipment failure, utility interruption, emergency, or other event beyond reasonable control. Payment remains due for Services already performed and reasonable protection or demobilization costs.

18. Electronic Records, Notices, and Signatures

Customer agrees that this Agreement, Service Records, invoices, notices, changes, and signatures may be created, delivered, signed, and retained electronically. Operational notices may be sent by email, text message, an electronic-signature platform, or an invoice system using contact information Customer provides. Customer may request a paper copy and may decline electronic signing or withdraw consent for future transactions by emailing info@ironsagenv.com. Electronic signatures, typed names, checkbox acceptance, and audit trails are intended to have the same effect as handwritten signatures.

19. Governing Law, Disputes, and General Terms

Nevada law governs this Agreement. Before filing suit, the parties will make a good-faith effort to resolve disputes through direct discussion. Unless applicable law requires another location, court proceedings must be brought in a court serving Washoe County, Nevada, and each



party retains available small-claims remedies. This Agreement and incorporated Service Records are the entire agreement for the Services. If a provision is invalid, the remaining provisions continue. Customer may not assign this Agreement or transfer possession or control of the trailer without written consent. Iron Sage may use employees, independent contractors, disposal facilities, towing providers, payment processors, and other service providers.

20. Opportunity to Review and Effective Date

Customer acknowledges having had the opportunity to read this Agreement, ask questions, request a paper copy, obtain clarification, and seek legal advice before signing. This Agreement becomes effective when Customer signs or electronically accepts it and Iron Sage confirms the Service Record, accepts payment, delivers equipment, or begins performance. These Terms continue to govern completed Services, recurring Services, claims, and unpaid obligations.

Customer acknowledgment reminder

Customer acceptance on Page 1 applies to all pages of this Agreement and to the incorporated Service Record identified on Page 1.